

Press Release Kigali Rwanda

11th October 2018

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RSSB members get access to world leading digital healthcare service

Rwanda's first & leading digital health care service, Babyl Health, is now available to all RSSB (ex RAMA) members. Mutuelle users have been using the service since February 2018 and now we're starting to serve RSSB (ex Rama) users.

Babyl Health is a subsidiary company of Babylon which is now operational in the United Kingdom, Canada, China, South East Asia, Rwanda with a global vision of having a footprint to everywhere on earth. Babyl health was established in Rwanda in 2016, and has over 2 million registered users. We have so far carried out 170,000 Consultations and currently do an average of 1,400 consultations a day, primarily Mituelle Users. Now we have started working with RSSB users who will see the numbers grow even more.

To register for the service is simple. One simply dials *811*ID#, and after this choose 5 to select the Insurance and follows instructions. Once registered, one can book an appointment with a doctor when required, get lab tests booked & processed through the service as well as your prescriptions. For a RSSB user (ex Rama), the cost of a consultation is 600Frw to be paid on MTN mobile money or Airtel/tigo cashas a copayment.

"Rwanda is the second country after the United Kingdom to operationalize babylon's digital health in the country. We have incorporated our services with the National Health System in the United Kingdom and have a great partnership with the Government of Rwanda through both the Ministry of Health and the Rwanda Social Security Board where we offer our services to both CBHI and RSSB (ex RAMA) affiliates. All RSSB (ex Rama and CBHI) members can now access expert doctors from the comfort of their home or office, avoiding long queues and saving time." said Shivon Byamukama, babyl's Deputy CEO.



This is a great example of how technology can be used to solve one of the world's global issue.

"We only have about 1,200 doctors in Rwanda to cater for a population of 12,000,000 Rwandans. One of the ways of dealing with the high doctor patient ratio is to get doctors do more with patients in a short time. If Babyl Health was to deal with all non-emergency cases, this would free this very much needed but limited resource to handle more critical medical cases, thereby increasing the quality of health care provided. Said Dr Patrick Singa, babyl's Medical Director .

About babyl Health

For many of us getting access to healthcare can be inconvenient or costly. But for some, the problem is more serious: almost 50% of the global population has little access to quality healthcare.

Yet irrespective of where we live, most of us have a mobile phone in our pocket. Our mobiles are getting smarter every year: mobile phones today are a thousand times more capable than they were only 10 years ago and they will be at least a thousand times more powerful in the next ten years. Can you imagine the possibilities?

babylon was founded in the United Kingdom with a single purpose: **To put an** accessible and affordable health service in the hands of every person on earth.

Rwanda was babyl's first choice of its global expansion strategy.

Admirably, Rwanda has been able to make significant improvements in the citizens of Rwanda's health in a very short period of time. The ability to eradicate disease, improve healthcare outcomes and increase the trajectory of a population is phenomenal.

There is also an understanding that there is a need for innovation to advance healthcare through ICT. babyl has been working collaboratively with the Minister of Health & the Minister of Youth and ICT.



The IT sector in Rwanda is on the brink of transformative results. Mobile will be the channel by which transformative and progressive health care solution occurs.

Babyl has set-up a working center staffed with Rwandan nurses and doctors supported by an in-house call center launching what is Rwanda's first private digital healthcare service.

After gaining a license from the Ministry of Health, babyl launched to the public with a free trial period in mid September 2016.

To date, Babyl has registered over 2 million users and averages 1,400 consultation per day. A free line 8111 is open for those who want to know more about the service.

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Visit our website on : www.babyl.rw